Perception of Growing For the University of The-Qar Employee

¹Abdelbari Mayeh Madhi, ²Um-Al-Baneen Abdul Eazim Hamoud

¹University of The-Qar, College of Basic Education, abdulbari@utq.edu.iq

Abstract

The aim of the current research is to identify Awareness of crowding among university employees and get to know The significance of the differences in the perception of crowding according to the variables of type and service The research sample consisted of (400) male and female employees from Dhi Qar University for the year (2021-2022), who were chosen by random method. The researcher prepared a scale of perception of crowding based on the treatment of each of Nagoor and Paul (Nagar & Paulus, 1997) in their treatment of the theory Simil (Simmel, 1950) and formed From (33) paragraphs divided into four components: (feeling of spatial spaciousness, positive relationships, negative relationships, uncontrolled turmoil) The validity and reliability of the scale items were also calculated. The researcher used means statistic Which was calculated by computer program (SPSS) she: (Ka2) chi-square test, single sample t-test,T testT-Test for two independent samples, Pearson correlation coefficient, together Drto H Alpha-Cronbach Internal Consistency simple regression analysis. The most prominent results were as follows: The research sample has a low level crowding awareness, There is A statistically significant difference in the perception of crowding according to a variable Type For the sake of females, There is A statistically significant difference in the perception of crowding according to the service variable and in favor of more than five yearsT, There is no significant interaction between the two variables (Type and service)

Keywords: computer program (SPSS), Alpha-Cronbach Internal Consistency, Qar University.

INTRODUCTION

Research problem

The population density in Iraq increased between 1997-2009 to Its rate is (75%), and the increase has tripled in just 12 years, and the population growth rate in Iraq is (3%) annually, which means that there is an accelerating increase in the population. For example, Dhi Qar Governorate, which is the fourth governorate in Population growth is increasing at its rate (650,000) people annually, this corresponds to a halt in the movement of material and human development since (1980), with a decrease in the productive sectors in general, and during the economic siege period and what It was followed by events in

particular, all of which contributed to the overcrowding rateGrowing (6) per housing unit compared to (2) individuals for the normal standard, but in government departments, what average individuals An of (5) administrative unit compared to (3) individuals as a normal standard. As for the overcrowding rate in public schools, there is Modified (600) male and female students for one school, so the Iragi Ministry of Education had adoptDouble shifts, (Al-Alaq, 2012: 15). As a result of the foregoing in the above statistical indicators, and with reference to the literature on the study of the perception of crowding, the problem of the research is also that the experiences of perceiving crowding have a profound impact on behavior and personality. Several studies have confirmed, including

²University of The-Qar, College of Education for Human Sciences, baneenalbadri39@gmail.com

Thomas' studyAnd others, (Tomas.el.al, 2016) that the repeated experiences of perceiving crowding and living during the individual's journey in his daily life, with the slow and gradually growing accumulation, have a profound impact on the personality, mood, daily dealings, and the pattern of the individual's relationship with others. It results in the intensity of mood and its fluctuations and tendencies to exchange hostility and suspicion with others regarding their penetration of the perceptual and existential domain of the individual, competition and jostling, which is the emergence of conflict within the individual that others pose a threat to his own self-world. and that these experiences require a high adaptive pattern in accepting the individual's presence in a crowded environment and context people, ideas, and desires that compel him to compromise or strive to conform them,(Tomas.el.al,2016,p.336)Based on the foregoing, the research problem can be identified by answering the following haveUniversity question:do I employees perceive crowding?

Research importance

Much of the research on the perception of crowding stems from social and environmental concerns that seem to be theoretically grounded, yet the Chicago School of sociologists (and whom they were strongly influenced by) developed a theoretical framework for crowding out in the early 1930s and 1940s. The sociologists of this school were concerned with the nature and consequences of urbanization, and their efforts were pioneering to understand cities and societies from a dynamic descriptive perspective. Altman, 1975, p.37.)

Particular attention has been paid to the variables that may evoke the phenomenon of crowding-perception by knowing the relationship between levels of perception of crowding and the emotional response of these levels, which is often assumed to be completely negative (i.e. higher levels of crowding lead to lower acceptance), (Desor, 1972, p.80).

Take it Choi et alChoi. Et. Al, 1976)) The ultimate realization of crowding is an assessment of a specific intensity level, Apart from the amount of other people present, crowding can vary in degree of perception also with the availability and accessibility of resources. Choi. et al., 1976, p.345). Many studies consider motives and expectations to be important explanatory variables perception of crowding, including Cole & Steward, 2002 and Lee & Graefe, 2003, where expectations are closely related to past experiences, which leads to an increased sense of control and predictability., in addition to the study of Graefe et al., 1994 whoconfirmedIn their study, the perception of crowding does not necessarily lead to a negative evaluation, (Graefe, 1994, p.80). The effects of crowding on the variables of success and failure are very clear. The crowded people who failed when things got bad were less willing to work with the same people they crowded with and they also found that the experience they had was dull and boring compared to the crowded people who also failed to solve problems in In contrast, busy problem-solvers were more willing to work with the same people again and found their experience less boring and happy than crowded problem-solvers (Freedman, 1975, p173).

Hence, the importance of the research lies in a serious scientific attempt through which the researcher wants to knowawareness of crowding.

First, the theoretical importance:

1- The importance of this research emerges from the nature of the variables that it dealt with, which is (perception of crowding and enjoying life), as the topic of the current research is relatively recent.

Second: The practical importance:

1- It is possible to benefit from the results of the current research in future research and studies that serve the educational and administrative process at the university.

Goals search:

targeting search Present Identify on:

1_realization crowding I have Staff University the tar

2_indication the differences at realization crowding according to for my change Type and service.

Border Research

- 1- Conceptual Determinants:awareness of crowdingstaff have.
- 2- human determinants: It includes a sample of Dhi Qar University employees of both sexes.
- 3- spatial determinantsThis includes the male and female employees of Dhi Qar University in Dhi Qar Governorate.
- 4- Timings: Includes morning studies for the academic year (2021-2022).

to specify Terminology:

realization crowding(Perception of Growingand knows him:

• Simil(Simmel, 1950)

"interaction social Non desired in it includes Stimulus excessive from Sources Social Non Convenience represented measure capacity the individual or Non his ability on control at his reaction With others(Simmel, 1950, p.412).

The procedural definition of the perception of crowdingIt is: the total score obtained by the university employee by responding to the paragraphs of the crowding awareness scale that was prepared and expressed by the arithmetic mean.

Theoretical framework and previous studies:

perceive crowding

The concept of perceiving crowding:

The concept of crowding awareness has recently gained a great deal of interest from behavioral scientists. Where Ross and MacDougall (1908 .)Rose & McDougal,) The issue of perceiving crowding that actually led

to various social phenomena, (Bagozzi, 1982, p.563).

Known as "Batman and Los"Luce, 1997 & Bettman (Perception of crowding as a negative emotional response to a high human density and is a perceptual or experiential state, where "Valens & Boom, 1973) see crowding as a condition of unwanted social interaction. Similarly, Acer (1972) sees crowding as a condition of unwanted social interaction.,) Perceive crowding as a form of overstimulation resulting from unfamiliar and appropriate social contacts (Mehta, 2013, p.642).

I aimed "Desor")Desor, 1972) in her study of crowding perception to direct assessment of the effect of increased input on crowding perception where she hypothesized that if crowding perception is the result of social load those subjects with higher thresholds for overload should be less susceptible to perceptions of crowding. Here, the subjects measure tested to anxiety extroversion using the "Eysenck & Eysenck" scale (Eysenck & Eysenck, 1968), where the results indicated an approach to understanding crowding as a virtual experience, Vaske & Donnelly, 2001, p.48).

The historical development of the perception of crowding:

The historical roots of the psychological study of crowding awareness go back to the popular writings of Carson (6219 Carson, Kiomonr, 1963 and Erlish (1968), together who refer to problems resulting pollution, from overpopulation, and technology (Wohlwillm, 1970, p.303). Such issues have received the most public attention from Stokols. (1970), who is considered the first to lay the foundations for the concept of crowding out and deal with it in some detail. At first he researched new trends in psychology represented by "environmental psychology" and established a training program for graduates in environmental psychology at a university in New York City (Baum & Valinsm, 1970)., 1973, p.450

The main impetus for studying the perception of crowding was the environmental movement

in the late 1960s and early 1970s. This is due to the increase in population numbers and their impact on human behavior significantly, and the development taking place in other areas of life, (Zlutnick & Altman, 1971, p.50)

And renewed interest in realizing crowding from beforeLoo" (Loo, 1975) who cited the environment as one of the main factors influencing the perception of crowding as the rate of population growth in the environment has generated great interest. While the populations of many countries are moving more and more towards urban or suburban areas where humans live in less space and increasing concerns about Effects of crowding awareness, where a large amount of research has focused on crowding behavior, (Brandão, 2012, p. 120)

Factors affecting the perception of crowding:

1- Psychological and emotional factors and relationship analysis:

The experience of the perception of crowding can be analyzed from a biological psychological perspective that contemplates both emotion and emotional reaction as the first level of the subject matter response that interacts with the cognitive evaluation and the interrelationship between the emotional aspects, (Mattila & Wirtz, 2008, p.577)

2Environmental cognitive factors:

Where the cognitive levels the environmental experience are dealt with analytically through basic operating axes such as pleasure, excitement or security related to "impact", environmental psychologists study how human behavior and the physical environment are related and their impact on the phenomenon of perception of crowding where decision-making and behavior affect the quality of the environment and explains Recognizing crowding how the physical environment can affect human behavior, Stern, 1962, p.55).

Control factors:

Corraliza (1987) explained the control factors and their impact on the perception of crowding as the ones that constitute a wide-ranging effect on the psychological level, which interacts intensely with an emotion (fear or anxiety), and therefore even in the absence of crowding, the students who adapted to live under more conditions Crowded people are more withdrawn and less receptive to offers of social support, so parents in busier homes are also less responsive to their children (Bechtel, 1997, p.67).

Factors of variation in an individual's response:

The awareness of crowding may have some negative effects from performing complex rather than simple tasks. If the task requires a lot of effort and attention to multiple components, it is likely that you will suffer under these circumstances. Social factors:

Social variables such as socio-economic and educational conditions, residence, or cultural background, in addition to classical variables such as gender and age, have a combined effect on the perception of crowding in different places (social characteristics).(Aguiar. Et. Al,2015, p.207.

spatial factors:

Architecture and design have a role in influencing the perception of crowding, as space is not just space or volume. For example, in a study of primary school children, the effects of housing density were related to housing type. Children who live in larger multifamily dwellings independently of social class react negatively to higher-density living spaces than children who live in single-family households. There is also evidence that having a space in your home where you can at least temporarily be alone and be (a refuge) can offset some of the negative effects of the perception of crowding, ((Mahwah & Erlbaum, 2006, p.435.

Negative effects of perceiving crowding:

- 1_ It affects the health of the individual, as a defect may occur in the work of the central nervous system.
- 2_ affects the behavior of the individual and his reactions to some situations.

3_ It also affects the personal life of the individual represented by psychological and behavioral factors.

(Hoffman, 1973, p.510).

Theories that explain the perception of crowding:

1_ Simmel's theorySimmel, 1950)):

Simmel (1950) pointed out that the perception of crowding is a multidimensional concept basically assumes where it that determinants of the environmental conditions in which the individual lives interact with personal determinants and psychological factors, leading to the production of crowding, and that humans engage in the processes of organization" relationships "boundary in Personality, which is the relationship that maintains a balance between privacy and full social interaction (Calhoun, 1971, p. 370).

Simmel emphasized that there are often ephemeral nervous reactions and thus seem to eliminate the higher, differentiated, and crucial functions of the individual. According to him, the phenomenon of perceiving crowding leads to the occurrence of reciprocal effects, as he said, "most of the reciprocal influences occur in crowded places," where crowding conceived by Simmel (Simmel, 1950) as a social entity par excellence. One of the effects of the phenomenon of cognition of crowding makes some individuals a somewhat unstable entity, as it leads to "extraordinary nervous excitement" due to the pressure caused by the phenomenon of crowding, Simmel, 1950, p.11)).

Where he said when people are physically close to each other, they experience a lot of stimulation so that each person feels an internal nervous excitement, some individuals become less able to control their nerves and may have tantrums under crowded conditions. The bodily assembly is responsible for the irrational rebellions produced by crowded assemblies, because the phenomenon of crowding is likely to give rise to "unusual nervous excitement often overwhelmed" (19) Simmel, 1950, p..

Studies Previous dealt with the awareness of crowding:

	·				
Study (1)	Al-Obaidi, 2011				
Study	Perception of crowding in the unity of				
Title	time and space				
Place of	Baghdad, Iraq				
study					
Objectives	Identifying the type of perception of				
of the	crowding in the sample and knowing				
study	the significance of the differences in				
	the perception of crowding according				
	to the research variables				
The study	400 people				
sample					
Statistical	Statistical bagSPSS				
means					
Results	Overcrowding affects the level of the				
	individual and the group and distorts				
	some perceptions, which is reflected				
	in the world of cognitive truth (Al-				
	Obaidi ,2011: 40)				

Chapter Three

First: Research Methodology (Method Of The Research):

The current research is based on the correlative descriptive approach because it is more appropriate to achieve the objectives of the current research. The descriptive correlative method is concerned withBy revealing the relationship between two or more variables to find out the extent of the relationship between these variables and expressing it quantitatively through the correlation coefficients between the variables, (Al-Jabri, 2011: 56).

Secondly, the research community Community Research):

It means the search community *It is the community that the researcher seeks to conduct the study on. Meaning that every individual, unit, or element that falls within the boundaries of that society is implicitly a component of that society. (Solomon, 2009: 76).

The current research community is determined by the employees of the University of Dhi Qar, which includes the university presidency, the central library, the internal departments, the Marshes Research Center and the Center for Historical Studies, as well as (20) colleges in various scientific and humanitarian disciplines for the academic year (2021-2022), and their number is (1055) for all centers and colleges, distributed as ((643) male employees, and the percentage of males was (61%), and (412) female employees, and the percentage of females was (39%), as shown in the table (3).

Third- eyeHsearchSamples Of The Research):

A sample was chosen from the Presidency of the University, the Central Library, the internal departments, the Marshes Research Center, the Historical Studies Center, and all the faculties of Dhi Qar University. The number of (20) college and proportional random method A sample of (400) male and female employees was selectedfrom the search communityby (247) of males (153) of females

Table (1) Community Research

Т	the college	male	their percentage	female	their ratio Centennial	the total number	their ratio Centennial
1	chair	53	66%	27	34%	80	20%
2	the central Library	2	54%	2	46%	4	1%
3	Inner divisions	17	59%	11	41%	28	7%
4	marshes research	5	59%	3	41%	8	2%
5	Center for Historical	1	36%	3	64%	4	1%
6	Archaeology	6	76%	2	24%	8	2%
7	Literature	13	64%	7	36%	20	5%
8	Administration and	6	70%	2	30%	8	2%
9	media	5	60%	3	40%	8	2%
10	basic education	4	90%		10%	4	1%
11	Physical Education	8	70%	4	30%	12	3%
12	Education for girls	5	60%	3	40%	8	2%
13	Education for the	18	65%	10	35%	28	7%
14	Education for pure	14	57%	10	43%	24	6%
15 th	Nursing	5	43%	7	57%	12	3%
16	Computer science	8	49%	8	51%	16	4%
17	Agriculture and the	8	65%	4	35%	12	3%
18	the pharmacy	5	39%	7	61%	12	3%
19	Medicine	11	55%	9	45%	20	5%
20	Veterinary Medicine	8	95%	_	5%	8	2%
21	the sciences	9	43%	11	57%	20	5%
22	Islamic sciences	5	57%	3	43%	8	2%
23	Law	11	66%	5	34%	16	4%
24	Engineering	15th	64%	9	36%	24	6%
25	dentist	5	65%	3	35%	8	2%
	the total number	247		153		400	100%

Fourth: performHsearch (Tools Of Research):

Defining the concept of perceiving crowdingPerception of Growing:

The researcher determined the theoretical definition of crowding based on Simmel's definitionSimmel, 1950)) as "non-social interaction." Desirable includes excessive stimulation from inappropriate social sources,

represented by a measure of an individual's ability or inability to control his interactions with others. (Simmel, p.412) 1950).

2- Identifying the components of the perception of crowding:

The researcher identified four components of the scale referred to in the second chapter, based on the treatment of Nagoor and Paulus (Nagar & Paulus, 1997), and based on Simmel's theory (Simmel, 1950) Which:(Feeling of space,positive relationships,negative relationships,uncontrolled disorder)

3- Drafting the paragraphs of the scale and distributing them according to the components:

In order to obtain paragraphs covering the concept of perceiving crowding, the researcher used the theory of Simmel"", and (40) items were formulated for the crowding awareness scale (10) paragraphs for each component of crowding awareness, formulated in the style of the declarative phrase, and the researcher took into account the following conditions when formulating the paragraphs' positions:

- That the situation expresses only one idea.
- That the situation does not include more than one interpretation.
- AvoidStarting with the negation method in formulating the position.
- The formulation of the position should be as short as possible.
- The content of the position should be clear and explicit (Al-Nuaimi, 2014: 31).
- 4- Preparation directions the scale:

from Yes completion formula priority for scale prepared researcher directions for staff explain for them method the answer on vertebrae the scale Done considerate the conditions next in it:

at that be ferries clear and understandable and able on receipt What he is Intend Of which.

B-that be suitable at say in order to no become Boring with regards respondent.

T-that Includes example Shows method the answer on vertebrae the scale.

5- Determining the weights of the alternatives and the method of correction:

researcher identified the answer alternatives on the scale, which are (always applies to me, applies to me often, applies to me sometimes, does not apply to me, never applies to me) and the degree of correction for the alternatives is (5, 4, 3, 2, 1), respectively, for the items with positive content and (1, 2, 3, 4, 5) For the paragraphs with negative content, the degree of strength of the alternatives ranged from (5), which represents the highest response to the paragraph from the respondent, and to a degree (1), which is the least response to the paragraph from the respondent. And with thisMethod The total score for each respondent on the scale was calculated by summing their response scores on all items

6- Presenting the tool to the arbitrators:

The scale was presented to a group of arbitrator experts in educational and psychological sciences, psychological counseling, educational guidance, and educational measurement and evaluation.for a purposeJudging the suitability of the definition to the measured trait In light of the arbitrators' opinions and observations, the wording of some paragraphs was modified and (5) was excluded due to the lack of approval by the majority of arbitrators, so that the number of paragraphs in the scale that will be statistically analyzed was (35) paragraphs.

7_Experience the clarity of paragraphs and instructions:

After the scale was prepared in its final form, the researcher applied the scale to a sample that consisted of (40) male and female employees and a teacher.so whyThe clarity of the paragraphs of the research sample in terms of wording and contentAndKnowing the time taken by the respondent during his answer on the scale, as the researcher noticed that the time taken to answer ranges between (10-20) minutesAndKnowing the strengths and weaknesses of the scale, it was found that the positions are clear.

8- Statistical analysis of scale itemsAwareness of crowding

First: The method of the two end groups (discriminatory power of the vertebrae):

This procedure aims to analyze the paragraphs of the scale (perceive crowding) on the statistical analysis sample of (400) male and female employees. The researcher relied on the following steps:

- 1- Finding the total score for each form after correcting it.
- 2 Arranging the scores obtained by the sample in descending order from the highest scores to the lowest scores.
- 3- The highest percentage (27%) was chosen to represent the upper group, and the percentage (27%) to represent the lowest group of scores in order to represent two extreme groups with the largest size and maximum possible variance in large samples with a normal distribution, by adopting a percentage (27%) of individuals in each of the two groups. The two ends, and because the statistical analysis sample consisted of (400) male and female employees, so the number of forms in each of the two groups reached (108) forms.
- 4- Application of the t-testt.test)) for two independent samples to find out the significance of the differences between the upper group and the lower group for each paragraph of the scale.1.96) at the significance level (0.05) and the degree of freedom (214). The results showed that all paragraphs are distinct except for the paragraph (3) From the third field (negative relationships) paragraph (29) of the first field (feeling of spatial spaciousness)

Second: the method of internal consistency (Internal Consultation:

1The relationship of the paragraph's score with the total score of the scale:

It is intended to calculate the correlation of the degree of each paragraph with the total degree of the scale to which it is related, for all members of the sample. The objective of this procedure is to find out whether the answers for the particular paragraphs are reasonably consistent with the behavior or personality trends assumed by the scores. Thus, the individual's total score on the scale is used as an internal criterion in this analysis. (Ghiselli, etal, 1981, p. 436). It is necessary to exclude items that are weakly related to the total score of the scale, which leads to an increase in the validity of the scale. (Ebel, 1972, p.410).

The relationship of the paragraph's degree to the total degree of the component to which it belongs:

This method aims to find the correlation between the degree of each paragraph and the degree of the domain to which it belongs, and to find the correlation, the researcher used the "Pearson" correlation coefficient.Pearson Correlation)) It was found that all correlation coefficients are statistically significant at a significance level of (0.05) And the degree of freedom (398), because its value is higher than the Pearson tabular value of (0.098) Counting paragraph (3) of the third field and paragraph (29) of the first field, as it is not a function because its correlation coefficient is less than the tabular correlation value of (0.098),

The relation of the component's score to the other component and the component's relation to the total score of the scale:

This method aims to reach homogeneity in determining the area of behavior to be measured by identifying the correlation of the degree of each component with the total score of the scale. (Anastasi, 1976, p.15). The correlation between the components of the scale with each other and the total score was extracted using the Pearson Correlation coefficient and it showed that the correlation of the components with each other and the total score of the scale are statistically significant, When compared to the tabular value of (0.098) at a level of significance (0.05) and a degree of freedom (398), and this indicates that the components measure one thing, which is the perception of crowding,

Ninth: Psychometric properties of the crowding awareness scaleOr not: scale validity (Validity of the Scale):

A- Logical honesty: This type of honesty was provided in a scale Awareness of crowding by defining the concept of realizing crowding and identifying its components and tackling Its countryside:(Feeling of space, positive relationships, negative relationships, uncontrolled disorder)

B. Virtual validity:

Researchers verify the apparent validity of the . scaleDrake crowdingBy defining the definition of the scale and its domain of behavior and writing paragraphs based on the domain of the behavior of the scale, after education and psychological science experts reached a consensus about the validity of the domain's behaviorand paragraphs Which T Qais Drake crowding.

(c) construction validity(Construct Validity:

The sincerity of the construction means the analysis of the paragraphs of the scale based on the psychological construction of the characteristic to be measured, that is, the extent to which it can be determined that the scale has a specific theoretical construction or a specific characteristic, (Anastasi, 1976, p.151).

Second: Scale stability indicators (Reliability of the Scale):

For the extraction persistence in this way It was completed By applying the crowding awareness scale to elicit stability on a sample of (40) male and female employees who were randomly selected. Starting from the first applicationWith an interval of (14) days, and when using the "Pearson" correlation coefficient to know the nature of the relationship between the degrees of the first and second applications, it appeared that the stability coefficient (0.72) This value was considered a good indicator of the stability of the individuals' responses on the crowding awareness scale over time, as (Esawy, 1999) indicated that the correlation coefficient the two applications of between psychological test if it is higher than 0.70) is a good indicator. On the stability of that scale, (Esawy, 1999: 58)

b- Cronbach's alpha equation Cronbach's Alpha:

To calculate stability using this equation, the scores of the (400) statistical analysis sample forms were subjected to the Cronbach's alpha equation, and the value of the alpha coefficient was (0,80), which is a good indicator and evidence of the homogeneity and consistency of the paragraphs.

Tenth: Statistical indicators of the scale awareness of crowding:

you did the researcher using the bag Statistics May Allah be pleased with you social

(SPSS (Statistical Package for Social Science)at extract That Indications statistic.

Eleven: Describe the crowding awareness scale in its final form:

After verifying the standard characteristics represented by the indicators of statistical analysis, and the validity and stability of the scale, the scale of awareness of crowding, in its final form, became composed of (33) items distributed over the following components:

(A sense of spatial spaciousness and consists of (7) paragraphs, Positive Relationships It consists of (10) paragraphs, Negative Relationships It consists of (7) paragraphs, Uncontrolled disorder consists of (9) paragraphs)

there were positive paragraphs Where (1,2,4,5,8,9,12,13,16,17,21,22,24,25,33)and negative items (3,6,7,10,11)., 14, 15, 18, 19, 20, 23, 26, 27, 28, 29, 30, 31, 32) and in front of each paragraph there are five alternatives which are (always apply to me, apply to me often, apply to me sometimes, apply to me rarely, no They apply at all), and the distribution of the weights of the alternatives was as follows (5, 4, 3, 2, 1), respectively, for the positive items, and (1,2, 3, 4, 5 (respectively for negative paragraphs.

Presentation, discussion and interpretation of results

TargetFirst: Getting to know Edraak crowding I have Staff University the tar

To achieve this goal, the researcher applied the crowding awareness scale to the research sample members who numbered (282) individuals, and the results showed that their average score on the scale amounted to (85.99) degrees and a standard deviation of (10.46) degrees. The difference is statistically significant and in favor of the hypothetical mean, as the calculated t-value was higher than the tabulated t-value of (1.96) with a degree of freedom (281) and a level of significance (0.05) and the table (2) explains it.

Schedule (2) *T-test for the difference between the sample mean and the hypothetical mean of the crowding awareness scale*

Sample volume	SMA	standard deviation	hypothetical mean	Calculated T- value	Table T- value	degree of freedom	Indication level
282	85.99	10.46	99	20.88	1.96	281	D

table result (2) that the research sample had a low level of crowding awareness The researcher attributes the interpretation of this result to what Simmel indicated(Simmel, 1950)until awareness of crowding H And A multidimensional concept where y Basically assume that Determinants of the environmental conditions in which the individual lives interact with personal determinants and psychological factors, which leads to the production of crowding, and that human beings engage in processes "frontier regulation" interpersonal relationships, relationships that maintain a balance between privacy and full social interaction., (Calhoun, 1971, p.370). The researcher also attributes this result to the cultural and scientific sense possessed by the university staff that makes them reach the highest level of maturity and deal with the most difficult situations and facilitate the tasks and students received by them in an organizational manner according to coordinated standards that are free from crowding and chaos because they are in a university cultural and scientific environment that the individual understands how to deal with employees and feelings The organized role, and this is evidenced by a decrease in the awareness of crowding and the facilitation of administrative tasks according to plans to avoid overcrowding and a sense of responsibility for the job occupied by employees within the university environment. The results of this study were in agreement with the results of the study(Khidr,

2017)University students have a cognitive awareness of crowding.

Target the fourth Recognize the differences in the perception of crowding according to variables of Type and service.

To achieve this goal, the researcher used twoway analysis of variance (Way Anova (Two, to identify the significance of the differences in the perception of crowding according to the variables of sex, service and the two tables (26-27) explains it.

Schedule (3) Arithmetic averages and standard deviations of the scale of perception of crowding according to the variables of sex and service

Variables	the	SMA	standard	
	number		deviation	
Male5 less	65	82.80	10.35	
Male more	107	85.62	10.34	
than5				
all males	172	84.55	10.40	
female5 less	41	86.61	10.54	
females more	69	89.20	9.95	
than5				
female all	110	88.24	10.21	
5 minus all	106	84.27	10.54	
more than5	176	87.02	10.31	
whole				
total	282	85.99	10.46	

Schedule (4) The results of the two-way analysis of variance to reveal the significance

of the differences in the perception of crowding according to the variables of sex and service

Contrast sources Of v	sum of squaress .of. s	degree of freedom DF	mean squares MS	q value F	Indication Sig
sex	903.583	1	903.583	8.554	D
the service	492.992	1	492.992	4.667	D
sex *service	0.787	1	0.787	0.01	not significant
The error	29364.605	278	105.628		
total	2115925	282			

Table results (3) to the following:

1- There is a statistically significant difference in the perception of crowding according to the gender variable and in favor of females.8.554), which is higher than the tabular value of (3.84) at the significance level (0.05) and the degree of freedom (1-278).

clearof the resultIt's forfemalewhich means thatfemaleMore aware of crowdingAnd more criticismcomparisonwith males, may returnThe reason for this is due to the social nature offor males And who are inclinedTo social gatherings more thanfemaleAnd the perception of crowding as a positive phenomenon, psychological studies have shown that the response tofemalebe moreNegative psychology, especially towards members of their own gender, compared malesDuring human crowding because there are several reasonsbiologicaland physiological that would lead to nervous excitation during crowding, and becausefemale They have responsibilities, restrictions, customs, traditions, and what is imposed by society more from Males who have complete freedom and direct mixing without restrictions or reasons Therefore, their response is more negative male more inclined to the society. The results of this study were in agreement with the results of the study (Zehrer Raich, 2015).which states thatFemales in general tend to be more critical than males about the perception of crowding.

2- There is a statistically significant difference in the perception of crowding according to the service variable and in favor of more than five years, as the calculated value for 4.667), which is higher than the tabular

value of (3.84) at the significance level (0.05) and the degree of freedom (1-278).

It is clear that there is a statistically significant difference when comparing the in perceiving meansArithmetic crowding according to the service variable and in favor of more than five years, meaning that they are more aware of crowding than adolescents, and the reason may be due to This is due to the chaotic nature of the life he leadsnew employeeDue to the nature of the stageAn age that is full of energy, vitality, activity, desire to mingle, social interaction, belonging to several groups, forming many relationships, and rapid movement in places, which with a group reduces the perception of crowding amongnew employeeOn the contrary, the personhigh servicewhich characterizes his social life calm downThe organization and desire to seek solitude are needed by most people mentally mature Emotionally, the desire to be alone for at least some time to escape of arousal and stimulation Ongoing social contacts empirical research suggests And general observations that the presence of others It is often stimulating and exciting to the person, and because no one can stay for long in a state of Constant stimulation and excitement, so we need isolation and avoid crowding(Stanrock, 2006, p370). This result was in contradiction with the result study(Zehrer Raich, 2015). which states that There are no statistically significant differences in terms of adaptation between groups under 38 years of age or older.

3- There is no significant interaction between the variables (gender and service), as the calculated F value reached (0.01) which is less than the tabular value of (3.84) at the level

of significance (0.05) and the degree of freedom (1-278).

The researcher explains this result according to Nmy views willA list of a number of factors The Represented by personal characteristics and surrounding circumstances by individuals, as well as the requirements of the situation he is exposed to a The individual that affects people's definition of the situation and their reaction to the situation And Behaviors that are used to achieve the desired level of interaction and internal mechanismsfor peopleTo monitor and evaluate the impact and pressure, which represents a self-motivational state, which leads to more adaptation to the phenomenon of crowding. In addition to some physiological and psychological costs as a result of the efforts made by the individual to adaptAll of the above affect factors the perception crowding,(Cozby, 1973, p.55)The researcher explains the result on the basic components of crowding-out according to Simmel's theory, which is: (feeling of spatial spaciousness: Means that the person be automatic and act Without Manufactured and not he have fixed prejudices, He believes that situations can be controlled because they are by nature neither deterministic nor fixed, meaning that this the person He can accept crowding by nature subjectivity automatic And because Cognitively deals with that crowding position not inevitable And it will go away Patient and enduring ambiguity and has flexibility positive),(Positive relationships: is the ability to coordinateactivities by overcoming out-ofcontrol obstacles and making them positive and acceptable to some extent, and strengthening personal relationships and the ability to coordinate with other people in the practice of daily activities and the establishment of social relations), (Nagar & Paulus, 1997, p.308).

This indicates the level of cultural, scientific and spatial value enjoyed by the employees of the University of Dhi Qar and the management of their business in an orderly manner. On the other hand, noTFind the researcher Hany differences in Literature and previous studies according to his knowledgea.

Recommendations

In light of the results that the researcher has reached, she can recommend whatCome:

- 1. Accommodation workshops a job educational to develop enjoy in life I have Staff the University.
- 2. the testimony from Scale realization crowding at its application on studies Other.

Reference

- [1] Allaq, Ali.(2012).analysis the situation population at Iraq.The Commission national for politics population.supports from Box Nations United for the population.
- [2] Al-Obaidi, Haithem deyaa slave the prince.(2013).realization crowding at lonliness time and the place.magazine the sciences educational and psychologicalIssue 97. p40-63.
- [3] Suleiman, Sanaa Muhammad. (2009). Scientific research methods in education and psychology and its basic skills. i 1. The world of books for publishing and distribution. Cairo Egypt.
- [4] Al-Jabri, Kazem Karim Reda. (2011). Research Methods in Education and Psychology, Dar Al-Nuaimi, Baghdad, Iraq.
- [5] Al-Naimi, Muhannad Abdul-Sattar. (2014). Psychometrics in Education and Psychology. i 1. Central printing press. Diyala University, Iraq.
- [6] Issawy, Abd al-Rahman Muhammad. (1999). Measurement and Experimentation in Psychology and Education. University Knowledge House, Alexandria, Egypt.
- [7] Aguiar, EC, Farias, SA, Gomes, VMDS, & Santos, JG (2015). Percepção de Crowding e Comportamento do Consumidor: Uma Abordagem não Linear no Varejo Supermercadista de Baixa Renda. Revista de Administração da Unimep, 13(3), 207-229.
- [8] Altman, I. (1975). The environment and social behaviour: Privacy, personal space. territory and crowding. Monterey, CA: Brooks/C
- [9] Anastasi, A(1976): Psychological Testing, McMillon on publishing New York.

- [10] Anita Zehrer*, Frieda Raich, (2016). The impact of perceived crowding on customer satisfaction, Journal of Hospitality and Tourism Management 29, 88-98, MCI Management Center Innsbruck, Austria.
- [11] Bagozzi, RP (1982). A field investigation of causal relations among cognitions, affect, intentions, and behavior. Journal of Marketing Research, XIX(November), 562-584
- [12] Baum, A. and S. Valins (1973)
 "Residential environments, group size, and crowding." Proceedings of the 81st Annual Convention of the American Psychological Association
- [13] Bechtel, R. B. (1997). Environment and behavior. Thousand Oaks, CA: Sage
- [14] Brandão, MM (2012). Crowding in retail: differences in satisfaction and perceived hedonic value of high and low-income consumers in Brazil São Paulo Doctoral Thesis. FGV.
- [15] CALHOUN, J. (1971) "Space and the strategy of life."
- [16] CHOI, SC, A. MIRJAFARI, and HB WEAVER (1976) "The concept of crowding: a critical review and proposal of an alternative approach." Environment and Behavior 8 (3): 345-362
- [17] Crawi, T. (1973) "Beliefs about birth control: an onsistency theory analysis representative research in Social Psychology."
- [18] Desor, J.A. (1972). Toward a psychological theory of crowding. Journal of Personality and Social Psychology, 21. 79-83
- [19] Eble. RL (1972). Essentials of education measurement Ed. practice hall Englewood cliffs. New Jersey.
- [20] Freedman, JL (1975). Croeding and behavior, sanfrancisco, Freeman.
- [21] Ghiselli , FF.et. Al (1981): Measurement theory for the Behavioral Sciences. Sanfrancise.
- [22] Graefe, AR, Confer, Jr., JC, Drogin, E., & Titre, J. (1994). Re-examining the crowding model: A comparative analysis. Paper presented the 5th International Symposium on Society and Resource Management. Fort Collins, CO: Colorado State University
- [23] Mahwah, NJ: Erlbaum. Evans, G.W. (2006). Child development and the

- physical environment. Annual Review of Psychology, 57, 423-451.
- [24] Mattila, A., & Wirtz, J. (2008). The role of store environmental stimulation and social factors on impulse purchasing. Journal of Services Marketing, 22, 562-567.
- [25] Mehta, R. (2013). Understanding perceived retail crowding: A critical review and research agenda. Journal of Retailing and Consumer Services, 20(November (6)), 642-649.
- [26] NAGAR. DINESH & PAULUS.PAUL B. 1997.Residential Crowding Experience Scale D Assessment and Validation. Department of Psychology, Barkatullah University, Bhopal 462026, India. Journal of Community & Applied Social Psychology, Vol. 7, 303-319.
- [27] SIMMEL, Georg. (1950). Between Destructiveness and Vitalism: Simmel's Sociology of Crowds, Entre destructivité et vitalisme : la sociologie des foules de Georg Simmel
- [28] Stantrock, J.W. (2006). Life-Span Development, (10th Edition), NewYork, Me Graw Hill.
- [29] Stern, H. (1962). The significance of impulse purchase today. Journal of Marketing, 26, 59-62.
- [30] Tomás, Rafael.María Amérigo and Juan A. García, (2016). Bio-psycho-social correlates of the perceived crowding in different contexts, Universidad de Castilla-La Mancha, Psicothema, Vol. 28, No. 4, 394-40
- [31] Vaske, JJ, & Donnelly, MP (2001). Social impact indicators and standards at the Columbia Icefield (HDNRU Rep. No. 47). Fort Collins, CO: Colorado State University
- [32] Wohlwill, J. (1970) "The emerging discipline of environmental psychology."
- [33] Zlutnick, S. and I. Altman (1971)
 "Crowding and human behavior," in
 JWohlwill and D. Carson (eds.),
 Environment and the Social Sciences:
 Perspectives