

# Study About The Work-Life Balance Among All Women Professionals And Its Impact On Their Job Satisfaction, Job Performance And Job Turnover Intention In Covid-19 Crisis

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## ABSTRACT:

Generally, the job of women used to be cooking, cleaning, and bringing up youngsters and so forth. They were viewed as homegrown manager or guardian and were deprived of admittance exterior the home however currently women have positively influenced each and every meadow. Work life balance for women professionals has gotten perhaps the best test in this day and age exceptionally in Covid-19 pandemic. Covid-19 has left no life untouched due to the compulsive and forced stay at home and people had to accept the new normal and so compulsive work from home came in, digital technology took the hold and fueled work from home for all the professionals, but this technology disrupted the work-life balance of working professionals especially women because they had to fulfil dual duties, work from home and work at home.

The paper attempts to find the need of understandability of work life balance of women professionals and its impact on their job satisfaction, performance and intention to stay or leave the organization.

**Keywords:** Work-Life Balance (WLB), Work Engagement, Emotional Intelligence, Involvement of Technology, Job performance, Women academicians, Women professionals, Job satisfaction, Job Turnover Intention.

## OVERVIEW

Customarily the role of women used to cook, cleaning, and bringing up youngsters, and so forth They were viewed as home subject matter expert or parental figure and were denied authorization outside the home at any rate today women have vehemently shaped each and every field. Work life balance for instructing professional has gotten likely the best test nowadays extraordinarily in Covid-19 pandemic. Women professionals work load request their time in the foundation similarly as interface with their home to get readied for the next day, adjacent to keeping up understudy records and managing different Institution related supportive necessities. educators need to go through extra hours reliably to be effective and advantageous in their profession and online

classes as work from home. Along these lines it is essential to contemplate the work life balance regarding the educators uniquely women who working in teaching profession.

Work life balance is just about people having a hold over when, where and how they play out their work. The situation of working female has been changed through the world because of progress monetary circumstance and prevalent burden. The outcome of this outcome in which working female have a tremendous strain to develop a career.

The developing work pressure is convincing the working female disappearing with less an ideal opportunity for them. Work life balance is notice more as female concern due to the standard point of view, where the woman is consider basically

thought to be liable for the capable running of the standard issues of the family paying little heed to her work profile and official tasks that is the explanation dealing with the work and family obligations can be especially jumbled for female.

Such uniqueness has cynical results on a person's life of working female which is continuously have taken to assortment of cultural perils for example filling in the quantity of division, childlessness because of elevated level pressing factor. Thus work administers the person's life. For every person there is a presence at work, at home and furthermore a life in which he has a space for relaxation time and keep up a balance among all these is essential. Great feeling of balance among professional and individual liabilities is an issue for loads of the present workers. On the off chance that balances isn't supported among every single components of life, than there would be a conflict. In this way there would be a negative impact on the professional life as well as on person's life. On the off chance that an individual is putting forth an attempt to avoid such imbalance in this way he would need to escape such imbalance in the underlying spot.

Female of the early hundreds of years were transcendently confined to their kitchens and the individuals who were worked in workshop, development. Just few female had the privilege of section to upper instruction and they had to be at the pity of their dads' or spouses' assessments concerning female and work. The speedy making economy has prearranged the spot for more number of female to be enlightened by upper guidance.

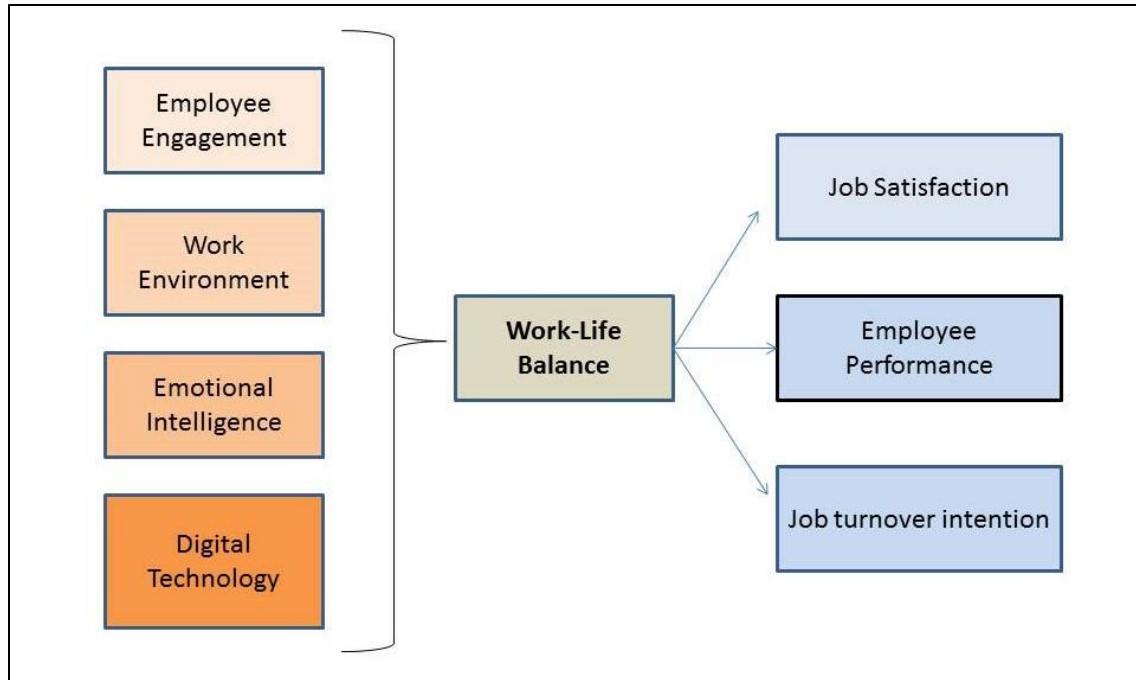
Training has not just enabled them yet in addition envelop them with solid job. With acumen power being the basic expertise in this information period, as opposed to actual strength, the female workers resemble a flood into every foundation on proportionality with men. Be that as it may, this has positively become a solid restrict for female since they need to do a great deal of duty at home and at office too.

Since working female get hitched, they have further commitments and when they change into mothers, they need to manage the central considered children and more distant family and are in this manner, under more conspicuous strain to continue with work.

Working moms these days release family duties and additionally attempting to keep on included completely in their investigation manage the contra weight of their compound jobs. The concerned obligations that working mothers have pressed them when it is mix with their professional obligation.

The exertion of working female to amalgamate, arrange and feeling of balance among the assortment of issues and their deeds in their few parts simultaneously places them in gigantic pressing factor. Thus, the family transforms into an authoritative partner and this predominant social vogue denoted the inception of the work-life balance supposed change.

Despite the fact that reformist advances trim down the considerable strain of muscle work and smooth the advancement for female to sign up the workforce in huge extent. As a continually extending number of females are joining the workforce these days and this change has improved the meaning of work life balance as a zone of stress for every individual who thinking for a nature of work-life. Work life Balance of female workers has change into a critical subject considering the way that the time has changed from men was the provider, now in the current condition where the two men and female reliably contributing in the commitment of family life. Work life balance for training career has end up being an apparently the best test these days. educators work bother require their time in the foundation, yet also make more noticeable to their home to get readied for the next day, adjacent to keeping understudy records and being there for a gathering of establishment related employable necessities.



**Figure 1: Structure model of research study**

### **1. Work-Life balance and employee engagement**

Employee Engagement is one of the manners in which that can make the representative stay at the organization. Worker commitment which comprises of power, devotion and retention measurement are known to positively affect the representative profitability. Strangely, worker withdrawal can destruct the association. One of the viewpoints that can expand representative accountability is work-life balance.

Representative commitment for the organization is significant in light of the fact that it is a push to improve the connection between the organization and its workers. Leaving from above articulations, scientists will look at the impact of WLB on representative commitment in millennial ages. Thusly, scientists will more zero in on uncovering the beneficial outcome among WLB and worker commitment.

### **2. Work-Life balance & Work Environment**

Work-life balance is an essential component of a successful workplace. Keeping a work-life balance lowers stress levels and prevents employee burnout. Advancing pressure is possibly the most by and large saw clinical issues in the workplace. It can impel genuine outcomes, for example, hypertension, stomach related issues, consistent a beating trouble and heart issues. Nonstop pressure can also oppositely impact mental thriving in light of the fact that it's related with a higher hazard of awfulness, strain and a snoozing issue.

### **3. Work-Life balance & Emotional intelligence**

It is generally thought to be that delegates with higher eager knowledge will have higher work life balance. This is because the agents with higher energetic information can adjust to results which may arise out of pressure however those with less eager knowledge will not be in a circumstance to vanquish the pressure conditions. Also, in a gathering setting representatives with higher EI will have the option to impact the feelings of others in such a way that, they will be capable keep a fulfilled individual and professional life.

This paper attempts to bring into center the significant difficulties experienced in these regions and the arrangements that will help associations to bargain all the more altogether in progressively their adequacy. The study on the associated writing in the district of eager information and work life balance packed in this assessment has given the researcher a comprehension into various parts.

#### **4. Work-Life balance & The usage of Digital Technology**

Digital technology has interviened the thin line of personal space with its exposure to work. In order to achieve a work-life balance, it is necessary to find a way to balance "work" (career and need) with "life" (enjoyment, diversion, family, and critical unanticipated events). To be clear, "lifestyle balance" and "life balance" are not mutually exclusive phrases. Each person's needs, experiences, and destinations play a significant role in how this significance balances out, and there is unquestionably no one-size-fits-all approach. In addition, When it comes to work-life balance, there is no such thing as a symbiotic relationship between the two. Work-life balance has enormous implications for employee perspectives on their affiliations, much like the existence of agents. When employees and their families are both able to achieve a healthy work-life balance, everyone benefits.

#### **5. Work-Life balance & Job turnover intention, Job satisfaction**

Work-life balance is a standard exertion to a few minutes for family, companions, neighborhood, heavenly quality, self-awareness, self-thought, and other individual exercises, regardless of the requesting of the workplace. Work life balance is about the endeavors of specialists to part their time and energy among work and the other basic bits of their lives. Work life balance everything considered is a bit by bit exertion in managing engaging occupations and responsibilities at work, at home and locally. One of the methodologies of accomplishing work-life balance is strategic scheduling and packed workweeks, which would help representatives to

augment more prominent enhancement at home and these would spell higher job satisfaction and lower turnover intention.

#### **Objectives of the research:**

- 1) To find out if there is a link between work-life balance and job satisfaction among Indian women educators .
- 2) To discover the link between work-life balance and women's performance at work.

#### **LITERATURE REVIEW**

**According to Joshi (2011)**, determinants of worker commitment cover work substance, remuneration and advantages acquired by representatives, WLB, connections among bosses and workers, career ways, and teamwork. A few factors that impede or even harm the degree of worker commitment are weakness, unfairness, work without space, under squeezing work with little adaptability or self-rule, helpless administration conduct, tormenting, and relentless working period.

**Lavanya and Thangavel (2013)**, In the alliance, we saw the influence of section elements on the use of work-life balance. The study found that the level of the board, annual remuneration, and the age, number of wards, and the level of the chief's influence the adoption of work-life balance techniques related to career advancement. To maintain an overall sense of understanding in life, work-life balance is typically connected with a balance between the amount of time and effort a person allocates to work and personal activities.

**According to Benito-Osario et al (2015)**, WLB has a section in growing the delegate responsibility. Likewise, according to Lazar, Osoian, and Ratiu (2010) the benefits of WLB are the presence of duty, the dedication and extending the delegate productivity.

**Nnambooze and Parumasur (2016)**, an examination led by specifying the significant elements for millennial including pay, acknowledgment for people, adaptable work timetables, and career progression. Amazingly,

there are similarly regular factors that impact millennial satisfaction, which are open entryways for progressive ownership, planning, perspective on regulatory assistance, changed, and huge work, and a balance between up close and personal life and work life.

**Vyas, Ajayraj. M. (2018)**, In this research is recommended that women representatives should discover a few components for stress blasting, for example, contemplation, some delicate activities at work place (like taking a force snooze for 5 minutes, including a little stroll inside the association) women representatives ought to do consistent arranging, they should choose great association, their spotlight at work ought to be on results not hours worked, they ought to figure out how to organize, speak the truth about their restrictions, make plans for work out, diminish time squandered at workplace in tattling and behind web-based media, attempt to define limits among work and home, do whatever it takes not to wear hecticness as a stuff of pride, they should settle on intentional decision about what they need in life, attempt to kill interruptions, have objectives lining up with seeking after their interests, they ought to build up a solid network.

**M. Isabel, Mariya Buenadicha M. et al (2019)**, the investigation exhibits that the best organizations actually report low degrees of work-life balance data. The principle suggestion drawn from the examination, due the prerequisites of new ages at work and the quickly arising field of e-enrolling, is the requirement for human asset offices to fit work and individual life in a liquid manner, while keeping a healthy balance. It is likewise prescribed for organizations to improve their divulgence of work-life rehearses on line for drawing in ability from Millennials and Generation Z.

**Clare Kelliher et al (2019)**, This article contended that, to until, the study of work-life balance has obtained a bound start of both "work" and "life," ignoring late advancements in life worlds, working designs, and business affiliations. "Life" has so far been seen as primarily including really zeroing in procedures on ward kids, but "work" has mostly been based

on a conventional model of labor, characterized by full-time, long-term employment with a single company and a common understanding of what work entails. This implies that long-term evaluation and conjecture only provide a skewed perspective on the workforce's work-life demands and experiences. We suggest in the article that we broaden the beginnings of both work and life in order to establish various living universes and get-togethers, as well as distinct working methods and business affiliations.

**Jarrod M. Haar et al (2019)**, this study found that resources (work independence and management assistance) helped to coordinate the links between solicitations and work-life balance, with high resources reliably buffering any negative impact of solicitations on WLB. Furthermore, we discovered additional WLB markers that were unique to specific open settings during our investigation. In France and Italy, for example, more hours worked were inconsistently linked to WLB, but parental status was unmistakably linked to WLB. The consequences for theory and practice were explored in general.

**Y. Kowitlawkul RN et al (2019)**, According to the findings of this study, social support and a sense of reason are important predictors of great quality of life across the board. More time was spent on work than on personal activities, according to the majority of clinical orderlies polled. If you're a clinical specialist, you're more likely to be satisfied with your career than if you're in a non-clinical position. To help a clinical guardian cope with stress and improve their personal happiness and the desire for work-life balance, it may be beneficial to obtain social support from family and colleagues.

**Andrea Gragnano et al (2020)**, Workers in context of WLB regarded prosperity as important as family, according to the findings. Differences in job satisfaction were more clearly explained by WHB than WFB. The WFB's effect on employment satisfaction was coordinated by age, sex, and parental status, whereas the WHB's effect on employment satisfaction was coordinated by work limit." This evaluation discusses the importance of the prosperity zone in the WLB and

underlines the importance of recognising the identity of many social occasions of employees while examining the WLB

**Antonio Montero-Navarro et al (2020)**, There is a pressing need for an organised model of work–life balance systems, including the implications of diverse techniques and practises on the support of competent HR, which may provide a theoretical framework and practical direction for managers. Thus, it examined a contextual inquiry done in a worldwide organisation, which is an innovator and travel industry pioneer, significantly reliant on important human resources, and for whom the HR approach attempts to improve the firm's long-term exhibit through study, planning, and flexibility.

**Aziz Mensah and Nicholas Kofi Adjei (2020)**, this study gives proof of certain varieties in the relationship between work-life struggle and helpless self-revealed wellbeing among people across government assistance states' systems in Europe. The outcomes show the requirement for governments, associations and policy makers to give helpful working conditions and social arrangements for working grown-up to manage contending requests from work and family exercises.

**Jacob Wood et. al (2020)**, Different archetypes, centre people, and arbiters were revealed, representing the relationships between job responsibility and work–life balance. This paper clarifies the direction of causation between two ideas, which has previously been left vague in HRD awards. In the end, this research offered helpful suggestions for future HRD assessment and practice.

**B. N. Neneh (2021)**, As a part of this study, researchers looked at how work-life balance affects female professionals' career objectives and the relationship between job quality and promotion points. Results from this study show

### **Table 1: Work-Life balance of women professionals**

that women business visionaries' development expectations are positively influenced by both the type of their profession and how they balance it with other aspects of life, based on information provided by women business visionaries. For this reason, the relationship between work-life balance's gratifying nature and the organization's growth target was steered toward greater harmony.

## **METHODOLOGY**

To know the genuine status of work-life balance, an overview is led with the assistance of an organized survey on 380 women professionals, those working in training institutions of India. The example chosen through the defined random sampling method.

The specialist has zeroed in on of the educators as a result of the way that educators are the foundation of instruction and schooling is the foundation of a country. Thusly, for the movement of the country the work-life balance ought to be improved. The assessments of the model respondents were recorded in 5 communities Likert-type summated rating scales.

The secondary information and data were collected through library explores and overview of office archives from course readings and related accessible distributed articles on work-life balance. The information in this manner gathered were arranged first physically after when they were investigated by utilizing factual strategies like rate.

## **Analysis & Interpretation of Data:**

To know real picture of work-life balance of women professionals in India an outline has been driven. The examination and translations of the assessment overview has been annexed underneath:

We see in below (table 1) that as respects the assertion, "I need to give up positions work in view of work-life balance condition", 45% and 32% respondents separately indicated 'solid contradiction', and 'difference' that is, 77%

(45%+32%) respondents would prefer not to give up positions occupations due to work-life balance circumstance. While, 13%, 6%, and 4% respondents demonstrated individually 'to some

degree arrangement', 'understanding' and 'firmly arrangement', it implies, 23% respondents need to relinquish their positions due to work-life balance condition.

<b>Statement</b>	<b>Strongly disagree (1)</b>	<b>Disagree (2)</b>	<b>Somewhat agree (3)</b>	<b>Agree (4)</b>	<b>Strongly agree (5)</b>
I want to leave my job because of work-life balance situation	45% (171)	32% (122)	13% (49)	6% (23)	4% (15)
My job and family interfere in each other	31% (118)	22% (83)	26% (99)	10% (38)	11% (42)
I can manage the demand of work and personal life	9% (34)	13% (50)	39% (148)	25% (95)	14% (53)

As respects the assertion, "My work and family meddle with each other", 31% and 22% respondents individually demonstrated 'solid contradiction', and 'difference', that is, 53% respondents answered that their work-life balance circumstance is acceptable. While, 26%, 10%, and 11% respondents indicated separately 'to some degree arrangement', 'understanding' and 'emphatically understanding', it implies, 47% respondents answered that their work-life balance condition isn't acceptable.

As respects the assertion, "I can deal with the requests of work and individual life", 9% and 13% respondents separately indicated 'solid contradiction', and 'difference', that is, 22% respondents answered that they can't deal with their work-life balance circumstance. While, 39%, 25%, and 14% respondents indicated individually 'to some degree arrangement', 'understanding' and 'firmly understanding', it implies, 78% respondents answered that they can deal with their work-life balance circumstance.

**Table 2: Variables that affect the Work-Life balance of women professionals**

<b>Statement</b>	<b>Strongly disagree (1)</b>	<b>Disagree (2)</b>	<b>Somewhat agree (3)</b>	<b>Agree (4)</b>	<b>Strongly agree (5)</b>
My organization policies encourage me to my work engagement.	45% (171)	35% (133)	10% (38)	6% (23)	4% (15)
I am comfortable to do all my work from home. (as my Work Environment)	34% (129)	29% (110)	12% (46)	16% (61)	9% (34)
I am feeling stressed with my current job to maintain Work-Life balance	5% (19)	8% (30)	22% (84)	31% (118)	34% (129)
Digital Technology helps me to minimize the working hours of my job	28% (106)	34% (129)	11% (42)	15% (57)	12% (46)

We see in above (table 2) that as respects the assertion, "My association approaches urge me to my work commitment", 45% and 35% respondents separately demonstrated 'solid difference', and 'contradiction' that is, 80% (45%+35%) respondents would prefer not to give up positions occupations on account of work-life balance circumstance. While, 10%, 6%, and 4% respondents demonstrated individually 'to some degree understanding', 'arrangement' and 'emphatically understanding', it implies, 20% respondents need to give up positions occupations on account of work-life balance condition.

As respects the assertion, "I'm agreeable to accomplish all my work from home. (as my Work Environment)", 34% and 29% respondents individually indicated 'solid contradiction', and 'difference', that is, 63% respondents answered that their work-life balance circumstance is acceptable. While, 12%, 16%, and 9% respondents indicated individually 'to some degree understanding', 'arrangement' and 'emphatically arrangement', it implies, 37% respondents answered that their work-life balance condition isn't acceptable.

As respects the assertion, "I'm feeling pushed with my present place of employment to keep up Work-Life balance", 5% and 8% respondents individually indicated 'solid difference', and 'contradiction', that is, 13% respondents answered that their work-life balance circumstance is acceptable. While, 22%, 31%, and 34% respondents indicated separately 'fairly understanding', 'arrangement' and 'emphatically arrangement', it implies, 87% respondents answered that their work-life balance condition isn't acceptable.

As respects the assertion, "Computerized Technology encourages me to limit the working hours of my work", 28% and 34% respondents separately indicated 'solid contradiction', and 'difference', that is, 62% respondents answered that their work-life balance circumstance is acceptable. Though, 11%, 15%, and 12% respondents demonstrated individually 'to some degree understanding', 'arrangement' and 'emphatically arrangement', it implies, 38% respondents answered that their work-life balance condition isn't acceptable.



**Table 3: Outcomes with disturbed Work-Life balance of women professionals**

Statement	Strongly disagree (1)	Disagree (2)	Somewhat agree (3)	Agree (4)	Strongly agree (5)
Are you satisfied with your current job in the condition of work-life balance?	23% (15)	21% (23)	13% (49)	24% (126)	19% (167)
Is current work-life balance is affecting your Work performance?	11% (42)	10% (38)	26% (99)	22% (83)	31% (118)
Are you planning about job turnover intention in the situation of work life balance?	45% (171)	32% (122)	13% (49)	6% (23)	4% (15)

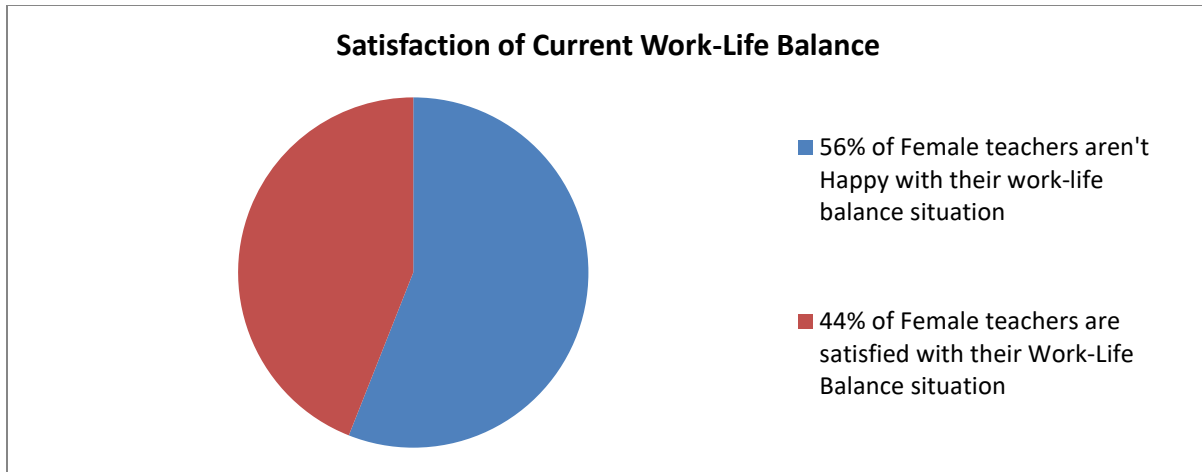
We see in above (table 3) that as respects the assertion, "Are you happy with your present place of employment in the state of work-life balance?", 23% and 21% respondents separately indicated 'solid contradiction', and 'difference' that is, 44% (167) respondents would prefer not to give up positions occupations in view of work-life balance circumstance. Though, 13%, 24%, and 19% respondents indicated separately 'fairly arrangement', 'understanding' and 'emphatically understanding', it implies, 56% (213) respondents need to relinquish their positions in light of work-life balance condition.

As respects the assertion, "Is current work-life balance is influencing your Work execution?", 11% and 10% respondents individually demonstrated 'solid contradiction', and 'difference', that is, 21% (80) respondents answered that their work-life balance circumstance is acceptable. Though, 26%, 22%,

and 31% respondents demonstrated separately 'to some degree understanding', 'arrangement' and 'firmly arrangement', it implies, 79% (300) respondents answered that their work-life balance condition isn't acceptable.

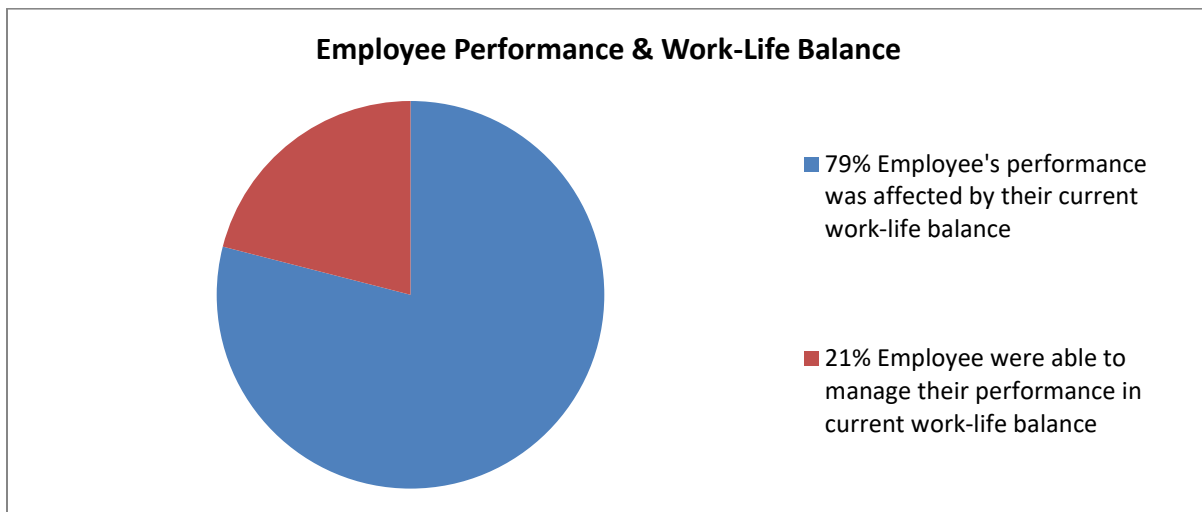
As regards the statement, "Would you say you are masterminding about occupation turnover assumption in the condition of work life balance?" 45% and 32% respondents separately indicated 'solid difference', and 'contradiction' that is, 77% (293) respondents would prefer not to give up positions occupations in light of work-life balance circumstance. While, 13%, 6%, and 4% respondents demonstrated separately 'fairly arrangement', 'understanding' and 'unequivocally arrangement', it implies, 23% (87) respondents need to give up positions occupations due to work-life balance condition.

### **CONCLUSION:**



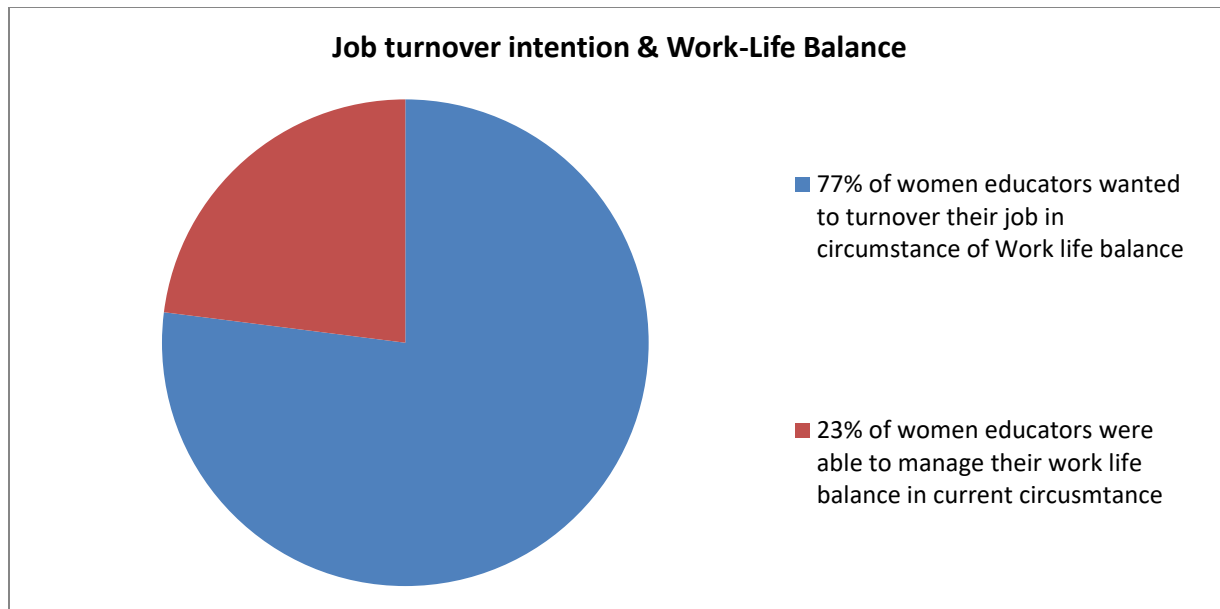
However, much advancement on work-life balance has made over most recent couple of years in India yet miles to go. From the overview it is discovered that 56% (213) women

professionals react that they didn't happy with their work in the circumstance of Work-Life balance and 44% (167) women professionals are fulfilled in their Work-Life balance.



Taking into account work execution, from the review it is discovered that 79% (300) women professionals react that current Work-Life

balance influences their Work execution and 21% (80) women professionals work serenely with the circumstance of Work-Life balance.



After the work fulfillment and work execution, study show the review result about occupation turnover aim which is discovered that 77% (293) women professionals react that they didn't arranging about occupation turnover expectation and 23% (87) women professionals react that they are arranging about occupation turnover aim in the circumstance of Work-Life balance.

Subsequently, the investigation uncovers that both family and occupation of women professionals of India are being influenced because of work-life balance circumstance. To be sure, women in the work power can be gifts just when both families just as association will get appropriate help from them and they will have the option to add to both families just as association just when the start will guarantee adaptable working hours, adaptable work plans and workload of the women professionals.

### **SUGGESTIONS:**

# A specific area wise research should be executed for better and personalized understanding of problems and outcomes aroused due to those problems.

# The 3Rs should be followed:

- 1) **RELATE** – The relation between the problems and consequences should be understood.
- 2) **REASON** – The reason behind the problem of imbalance and issues should be identified.
- 3) **REGULATE** – The importance of everything should be understood and prioritization should be done about the needful and important things so as to regulate the issues aroused and also preventing their arousal.

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